

BLUE SHIELD OF CALIFORNIA



Virtual Blue Health Plan

Convenience, care, and connection - all in one plan

**Available to members enrolled on a PLUS+ plan*

What Is Virtual Blue?

Virtual Blue is a virtual-first health plan that gives you fast, convenient access to care without giving up access to local, in-person providers when you need them.

PLUS+ members only. Virtual Blue is available exclusively to members enrolled on a PLUS+ plan. Not sure if you're eligible? Log in to your Blue Shield account or contact member services to confirm your plan type.

Key Benefits



\$0 virtual care

Unlimited \$0 copay visits for primary care, behavioral health, and 20+ specialties including dermatology and cardiology.



Hybrid care model

Use your plan as an EPO or PPO. See in-person providers without referrals. Flexibility and choice, your way.



Your dedicated care team

Personalized support from a primary care physician, health coach, nurse, and behavioral health providers.



Skip the wait

Same-day or next-day virtual appointments - no long wait times to get the care you need.

How To Access Virtual Blue

1

Log in

Go to the Blue Shield website or open the mobile app.
blueshieldca.com

3

Connect to Accolade Care

You'll be redirected to the Accolade Care platform.

2

Select "Get care"

From your dashboard, choose Get Care.

4

Choose Your PCP

Select a virtual primary care provider and schedule same-day or future appointments.